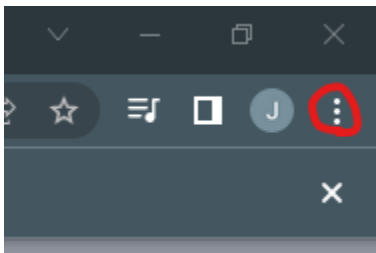# Video Response Dialog

When you try to record a video response during a Research, Reason & Relate or Record stops and you receive this dialog:

Chances are you have not enabled permission for your browser to use your microphone and camera. Here are some steps to walk you through how to enable those permissions.

To enable the Chrome browser to use your camera and microphone

1. Find the vertical three dot menu on the top right of your screen.

2. Click on "Settings"
3. On the navigation menu on the left hand side click on "Privacy and security"
4. Click on "Camera"
5. Scroll to "Default behavior" and make sure "Sites can ask to use your camera" is selected

   a.
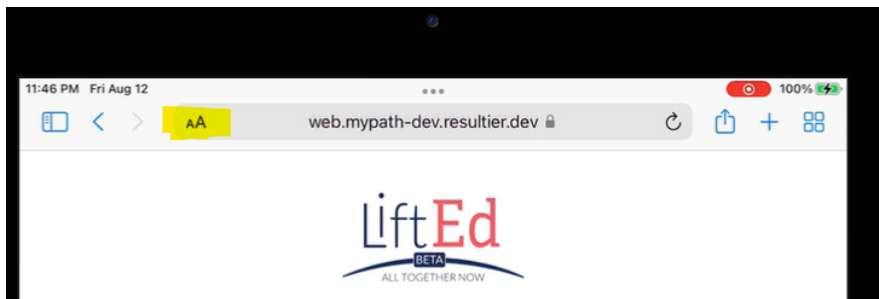6. Click on the back arrow to go back to the previous page
7. Click on "Microphone" and repeat step five

To enable the Safari browser to use your camera and microphone

1. Click on the two As one lower case one upper case

2. Click on "Website Settings"
3. Click on "Camera" and click on "Allow"
4. Scroll to "Microphone" click on it and click "Allow.